Relevant Resources from the Center to Improve Project Performance (CIPP)

NOTE: The CIPP web site is password protected. If you do not know your project’s login information, you may request it through the main login screen at CIPPsite.org.

Planning, Designing, and Conducting Customer Surveys
This link directs users to recordings from three webinars as well as supporting materials such as Powerpoint slides, sample item formats, and a checklist of tasks for survey development. CIPP Webinar and Related Materials on Conducting High-Quality Customer Surveys

Planning and Conducting Qualitative Interviews
This link directs users to recordings from two webinars as well as related Powerpoint slides. CIPP Webinar and Related Materials on Planning and Conducting Qualitative Interviews

Evaluating Technical Assistance
This link directs users to recordings from a webinar, related Powerpoint slides, and a logic model. CIPP Webinar and Related Materials on Evaluating Technical Assistance